



THE HEATING AND COOLING PROFESSIONALS WHO **CARE**



# *How to choose an HVAC contractor*

# *Pick your contractor like you would pick your doctor*

- Are they specialists in the type of system you are looking for?
- How long have they been doing this kind of work?
- Are their installers and technicians using the right tools for the job?
- Can they provide you with reference from happy customers?

# *Contractor size matters, but not that much...*

- You want to ensure that their after-sales service meets your needs.
- Many times small contractors can do this and many times large contractors struggle.



# Safety is a Right, Not a Compromise.

Protect yourself from unregistered  
fuels contractors.



## The Lowest Price Isn't Always the Best Value

Be careful of fraudulent fuels and gas workers, who are known for performing less expensive labour with cheaper, unsafe materials. They put you and your family at serious risk through shoddy workmanship.



### ✓ Qualified Contractor Checklist



The Heating, Refrigeration and Air Conditioning Institute of Canada (HRAI) highlights obvious red flags to look for when shopping for a contractor.

#### QUALIFIED CONTRACTORS:

- ✓ will not quote prices over the phone without first assessing your job on site
- ✓ will not request large cash advances prior to the delivery of any equipment or materials
- ✓ will readily provide a full business address and telephone number where the company can be reached
- ✓ will be happy to offer the names and addresses of customers they have done work for in your area



When in doubt, **NEVER** hesitate to confirm a contractor's registration with TSSA.

Only qualified fuels workers are certified by and registered with TSSA.

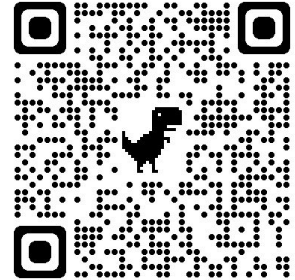


TSSA is a member of Competition Bureau Canada's Fraud Prevention Forum  
PUTTING PUBLIC SAFETY FIRST | 1-877-682-TSSA | TSSA.org

Find a Registered Fuels Contractor or Report  
a Fraudulent Fuels Worker at [TSSA.org](https://www.tssa.org)



Join the Safety  
Conversation on Social  
Media with Hashtag  
**#TSSAsafe**





**Need a contractor for your home or business heating and cooling needs?**

Tell us a bit about your needs and the HRAI Contractor Locator will find a qualified HRAI Contractor Member in your area. All HRAI Member Contractors have been pre-screened for qualifications and licensing in their field of expertise.

**Contractor Name Search**

**Search**

If you are unable to locate a contractor with 'Contract Name Search' then please define your search using the options below.

**I need a contractor for:**

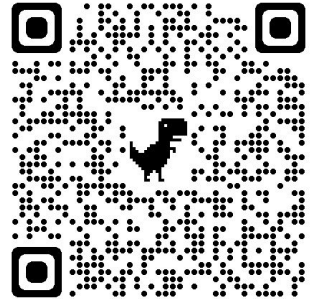
- Residential/Small Commercial Properties
- Industrial/Large Commercial/Institutional

**For:**

- Service/Replacement/Installation
- New Construction

**Service types:**

- Air Conditioning



TECHNICAL STANDARDS  
TSSA  
SAFETY AUTHORITY

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Regulated Industries | Licensing & Registration | Training & Professional Certification | Legislation & Enforcement | Engagement & Public Consultations | Consumer Safety

Home > Find a Registered Fuels Contractor

# Find a Registered Fuels Contractor

Registered Fuels Contractors are the only businesses that can legally do fuels related work in Ontario. Find or verify companies with a valid TSSA Registration. Information in this registry does not constitute an endorsement or referral by TSSA. We encourage any person hiring a contractor to choose carefully. For more information, see our [Qualified Contractor Checklist](#).

**Note:** City/postal code only refers to the location where the contractor has based their main office. It is possible they may offer services in other areas of the province.

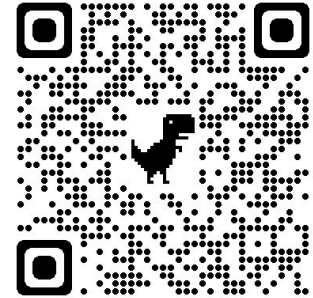
Company Name/Reference Number:

City/Postal Code:

Fuel Oil Natural Gas Liquid Propane Chimney Liner

Search > [Clear Results](#)

# Gas contractors need to be registered with the TSSA



Skilled Trades Ontario Métiers spécialisés Ontario Home Log in Français

### Public Register Search

This Skilled Trades Ontario service helps employers, contractors and homeowners verify whether an individual holds a necessary credential to legally practice one of the 23 compulsory trades in Ontario.

Individuals practicing compulsory trades must hold:

- a valid Registered Training Agreement that is not suspended if they are an apprentice OR
- a Provisional Certificate of Qualification OR
- a Certificate of Qualification

Apprentices and tradespersons practicing non-compulsory trades are not included in this registry.

Search our Public Register

[Search](#)

# Residential AC/HP Systems Mechanics must be licenced in Ontario

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Client profile Trade qualification(s)

#### Client profile

STO ID/Account No.	[REDACTED]	First name Middle name	Jason W.
Last name	[REDACTED]		

#### Trade qualification(s)

Trade	Category	Recognition held	Issue date	Status	Expiry date	Actions
Residential Air Conditioning Systems Mechanic	Journey person	Certificate of Qualification	2010-03-31	Active	2025-03-31	<a href="#">Details</a>
Residential (Low Rise) Sheet Metal Installer	Journey person	Certificate of Qualification	2017-12-23	Active	2025-03-31	<a href="#">Details</a>

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*Trust but verify*

Check the Public Registrar that your installer is a 313A or 313D holder





# *... Equipment size is much more important*

- Right sizing the equipment is important to ensure comfort, efficiency, and longevity
- Beware of contractors who fall short of performing a full calculation. Warning signs include a calculation made over the phone or within a brief 15-minute visit. A good estimate takes upwards of an hour – sometimes more – and examines all variables. If the points outlined above are not part of the discussion, this should also raise warning flags, and ditto for contractors who indicate it is sufficient to just replace old equipment with new equipment of the same size.
- Do not agree to a simple “rule of thumb” calculation (e.g., X amount of BTUs per square foot), and be sure to request a “heat loss and heat gain calculation” as part of your purchase process. Any piece of HVAC equipment constitutes an expensive, and important, purchase. Make sure you get it right, and you will have years of comfort ahead.



*“The bitterness of poor quality remains long after the sweetness of low price is forgotten.”*

*- Benjamin Franklin*

 **CLIMATECARE®**

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